

## INTRODUCTION

Our products are delivered in conjunction with the FHI General Terms and Conditions of Delivery 2020. The terms and conditions are available on request. The FHI terms and conditions are applicable on all deliveries from NBS Scientific Holding B.V. and resulting agreements unless otherwise stated or agreed.

### 1. Confidential

This price list is confidential and may not be communicated or copied to any third party without the express written permission of NBS Scientific.

### 2. Validity

NBS Scientific reserves the right to change product specifications or pricing throughout the year and without prior notice.

### 3. Prices

All prices are in EURO.

### 4. Shipment

Missing items should be reported to NBS Scientific within 5 working days after receipt of shipment. After that there will be no refunding/free of charge replacements of the goods.

### 5. Discounts

For discounts, please contact your local NBS Scientific representative.

### 6. Order Confirmation

The revision of orders need to be requested in writing within 3 days after receipt of the original purchase order. NBS Scientific decides if a revision is possible and will confirm this with a new order confirmation.

### 7. Order Cancellation

In case of an order cancellation, we charge a fee of 25% of the total order amount. For specialised products, a purchase obligation applies.

### 8. Warranty

Warranty on equipment is 12 months.

### 9. Availability

NBS Scientific reserves the right to change or discontinue any product at any time. Product listing should not be taken to imply guaranteed availability.

## 10. Return Policy

When returning products, a 25% fee applies on the original sales price listed in the pricelist. This is excluding the freight and handling costs. Only orders with undamaged and unopened packaging and products not older than 1 year will be accepted.

## 11. Call Orders

Call orders will be accepted if the entire order can be delivered within the same year of the order date. In case the entire order is not purchased within the same year, the remaining order will be shipped and charged the end of December. The minimal call amount must exceed €1.000,00 otherwise a €30 freight and handling fee will apply.

## 12. Repair & Maintenance

In case of repair or maintenance please contact your local NBS Scientific representative.

## 13. Freight & Handling costs

For orders < €1000 a €30 freight and handling cost will apply.  
For orders > €1000,01 no freight and handling costs will apply.

## 14. Disposal contribution

NBS Scientific calculates a disposal contribution for electronic products, the amount is depending on the weight of the product.

All technical information, visualizations and recommendations are believed to be accurate but do not constitute a performance guarantee or warranty. Suitability for any given application is the responsibility of the user. Purchaser should determine the suitability of this product for their application prior to use. NBS Scientific reserves the right to change specifications without notice.

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